



# Infinity Glass Unit by GoGlass®

## **LIMITED LIFETIME WARRANTY**

- A. Go Glass Joy, LLC. (hereinafter referred to as “**GGJ**”) warrants to the original registered purchaser of its insulated glass unit (hereinafter referred to as **Infinity Glass Unit®**) that they are free from defects in material and workmanship. Each **Infinity Glass Unit®** is warranted against material obstruction of vision resulting from dust collection or film formation on internal glass surfaces due to failure of the hermetic seal because of defective materials or workmanship.
- B. **GGJ** assumes no responsibility for defects resulting from: Glass breakage, use in sloped glazing installations, improper use or handling, application of aftermarket window film or tint, faulty building construction or design, failure to adhere to instructions regarding maintenance of the unit as defined by industry standards (such as GANA, FGMA, LSGA, or GTA).
- C. In order for this Limited Lifetime Warranty to be valid, **GGJ** requires that each **Infinity Glass Unit®** be:
- registered within thirty (30) days of purchase using the registration process provided at the time of purchase and/or included with the documentation received upon the completed installation.
  - delivered *and* installed by a **GGJ** technician as part of the purchaser’s original work order.
  - purchased on or after April 3, 2023.
- D. Claims under this warranty require expressed or actual notice to **GGJ** prior to unit removal and **GGJ** shall have the right to inspect the defective units to determine whether conditions exist to void the warranty. Failure to notify **GGJ** or to obtain a waiver of inspection prior to unit removal shall void the warranty.
- E. In the event that an **Infinity Glass Unit®** fails to conform to this warranty, **GGJ** will replace said unit without charge F.O.B. Salisbury, MD or, at **GGJ**’s option, refund the purchase price of the unit. If **GGJ** elects to replace the defective unit, the terms and conditions of this Limited Lifetime Warranty on said replacement will apply and will not require additional registration.

- F. The registered purchaser's exclusive remedy is limited to the legal remedies described in this warranty. GGJ will not be liable for any other expenses involved in removal of the defective unit, installation of replacement units, or any other incidental or consequential damages. The registered purchaser's only remedies are provided in this limited warranty. **GGJ** makes no other warranty, either express or implied, regarding the product, merchantability, or fitness for a particular purpose. Any express warranty not provided herein, and any remedy which, but for this provision, might arise by implication or operation of law, is hereby excluded, and disclaimed. The implied warranties of merchantability and of fitness for any particular purpose are expressly limited to the term of this warranty. Under no circumstances shall **GGJ** be liable to the owner or any other person for any incidental, special, or consequential damages in connection with this product, whether arising out of breach of warranty, breach of contract or otherwise.
- G. No employee, representative, or distributor of **GGJ** is authorized to modify this warranty.
- H. The **Infinity Glass Unit®** Limited Lifetime Warranty is non-transferable.
- I. Summary of Warranty Requirements: The **Infinity Glass Unit®** Limited Lifetime Warranty applies to units purchased on or after April 3, 2023, and **GGJ** assumes no obligation to honor said warranty terms for units purchased before the aforementioned date. Failure of the original purchaser to register an **Infinity Glass Unit®** within thirty (30) days from date of installation shall void the owner's right to this Limited Lifetime Warranty. An **Infinity Glass Unit®** that is installed by any party other than a **GGJ** technician shall void the purchaser's right to this Limited Lifetime Warranty.
- J. **Registration**. To register for this warranty, please visit:  
[https://goglass.formstack.com/forms/infinityglassunit\\_warrantyregistration](https://goglass.formstack.com/forms/infinityglassunit_warrantyregistration)

Any inquiries on this warranty or an applicable defective item should be directed to:

**Go Glass Joy, LLC.**  
2324 North Zion Road, Suite 105  
Salisbury, MD 21801  
Phone: 410.749.7953  
[administration@go-glass.com](mailto:administration@go-glass.com)

